

SuccessWare 6.0 Release Notes

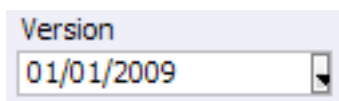
Systems No Longer Supported

- Systems prior to Windows XP Service Pack 2 are no longer supported (which includes Windows 2000).
- Mac OS X 10.3 "Panther" is no longer supported.
- Mac OS X 10.4 "Tiger" prior to version 10.4.11 is no longer supported.

Known Issues

The following issues will be resolved in a future release.

- Not compatible with Mac OS X 10.6 "Snow Leopard."
- External reminder window does not appear on Mac OS X 10.4 "Tiger."
- Appointment export is disabled. Due to time constraints, this functionality could not be included in the first release of version 6.0. It is planned for the 6.0.1 release.
- Appointment searching is disabled. Due to time constraints, this functionality could not be included in the first release of version 6.0. It is planned for the 6.0.1 release.
- Pop up menus do not appear properly on Windows 7. Their right sides are cut off and they look like this:



Enhancements

- Total rewrite of the scheduler.

New month and list views; quick appointment scheduling via drag-and-drop of saved "favorite appointments"; staff reminders using pop-up windows, emails and SMS text messages; automatic emails sent to clients and prospects before and/or after appointments; extremely flexible business hours and staff work hours editing and display; full conflict checking; a highly adjustable user interface; and more.

See the preview movies at:

http://www.successware.net/client_area/previews/schedule_preview.html

http://www.successware.net/client_area/previews/schedule_preview2.html

See the scheduler support page at:

<http://www.successware.net/support/scheduler.html>

- Added session deletion audit trail logging.
- Added the ability to import expenses from iXpenseIt (an iPhone app) and standard comma-separated values (.csv) files.

Just choose an item from the new Import pop up menu on Add Expenses.

- Modify windows now show the user who created the displayed record.
- Added preference to process swiped cards as a manual transaction for MOTO accounts.
- Added Print Photography Details for Client Approval to session Print pop up menu.
- Automatic software updates.

You can have the software notify you when a new version is available or just choose Check for Updates from the File menu. SuccessWare can now download and install the new version. When upgrading under multi-user, the SuccessWare Client application will automatically update itself to the new server version.

- Data file checks (File -> Check Data File) can now be run from client computers.
- Email messages can now be stored within the SuccessWare data file, giving all clients easy access.
- Email invoices are now stored in the data file and are immediately sent when chosen from the Email pop up menu instead of first being displayed within the Email Editor.

This gives all clients full access to all email invoices. To edit an email invoice instead of sending it, hold down the Alt key on Windows or the Option key on Macintosh while choosing it from the Email pop up menu.

- A list of session subjects can be added to letters, emails and labels.

Choose Detailed Subject List within the Insert Field window.

- Window sizes are automatically saved and used when reopening windows in the future.
- A list of upcoming appointments can be added to letters and emails.

Choose "Upcoming appointments" under Clients or Prospects within the Insert Field window.

Fixed Issues

- Changed the amount charged (and subsequently voided) when saving a client credit card from \$0.01 to \$1.00.

This is because some bank issuers decline all transactions under \$1.00.

- Sometimes phone notes and other fields were not accessible. This issue has been fixed. Please notify us if you notice a field that is not enterable that should be.
- Fixed an issue where a change to the default email address wasn't saved when the email editor was opened from Modify Orders.
- Fixed an issue where clicking Done after a credit card charge was declined would display a message saying the user needed to charge the card.
- Fixed an issue where sending an email to more than one recipient with an attachment stripped the attached file's extension and renamed it to a number.
- Fixed check boxes on session image checklist printouts.
- Fixed a ProSelect import issue when importing a file with no payments.
- Fixed an issue where "Last Credit Card Transaction Syncing" was taking a VERY long time when quitting SuccessWare.
- Fixed an issue that was causing SuccessWare to not fully quit. This problem occurred most often when using multi-user.

Previous Version (5.0.5) Release Notes

http://www.successware.net/downloads/release_notes/5.0.5_Release_Notes.pdf