

SuccessWare 6.0.5 Release Notes

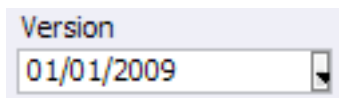
Systems No Longer Supported

- Systems prior to Windows XP Service Pack 2 are no longer supported (which includes Windows 2000).
- Mac OS X 10.3 “Panther” is no longer supported.
- Mac OS X 10.4 “Tiger” prior to version 10.4.11 is no longer supported.

Known Issues

The following issues will be resolved in a future release:

- Authentication windows asking for the user’s password may appear when printing or displaying help for the first time on Mac OS X 10.6 “Snow Leopard.”
- External reminder window may not appear on Mac OS X 10.4 “Tiger.”
- Pop up menus do not appear properly on Windows 7. Their right sides are cut off and they look like this:



Enhancements

- Added the ability to print labels quickly.

Just choose Create Quick Label from a Print pop up menu, set the label format file and printer to use, the number of copies to print, and the Quick Label’s name. From then on, you can print labels with your chosen options simply by selecting its name from the Print pop up menu.

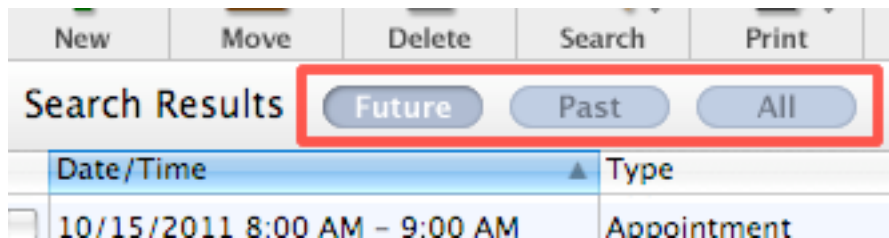
- Enhanced email and SMS text message appointment reminders.

Added significant new information about who the appointment is with, their contact information, etc.

- Added the ability to search for scheduled appointments.

Choose Open Search Window from the Search pop up menu on the Scheduler window. The results are displayed in the List view when the Search radio button is selected. This button is automatically selected after a search is performed. Matching recurring appointments which are more than two years in the past or future are omitted from the results.

Results are also filtered according to the current selection of the Future, Past and All radio buttons (shown below). Clicking Future will show all resulting appointments that have a date on or after today's date; clicking Past shows only those appointments which are before today's date; and clicking All will show all of the search results.



- Added the ability to quickly select a set of saved resources to view in the scheduler window or to be added to an appointment or session.

To save the currently selected set of resources for future use, choose Save Selected Resources Set from the pop up menu (pictured below) which appears at the right side of the Schedules list on the scheduler window and the Resources Needed lists on the Appointment and Session forms.



Once the set of resources is saved, you can select them at any time in the future by simply selecting your chosen name from the pop up menu or by using a keyboard shortcut you specified when saving the set.

- Optionally displays session subjects or bridal party members in the Week and Resources by Day views.

To turn this option on or off, check or uncheck the box labeled “Session Subjects” within the area labeled “Text to Appear on Appointments Displayed in Week and Resource Day Views” in the General Scheduler preferences. Note that the Day view always displays session subjects or bridal party members.

- Enhanced time entry.

Now it's easier than ever to enter times into SuccessWare. If you enter a 3 or 4-digit number with no spaces, SuccessWare will automatically fill in the colons for you. For example, entering “915” will produce a time of 9:15 AM. Entering “1145p” will result in 11:45 PM. The entry methods prior to version 6.0.4 still work as well, so you can enter colons or spaces between the hours and minutes if you so desire. For example, you can still enter “11 45” for 11:45 AM.

- Users can now save client and prospect Facebook profiles.

Click the Facebook Profile tab in the contact information area on client and prospect forms. Enter the full profile URL.

Example: “<http://www.facebook.com/profile.php?id=0123456789>”

Click the Visit button to quickly view the profile in your web browser.

- Colors today's date light blue and the currently selected date light green in the scheduler's Week, Month and Resources By Week views.
- The length of the Check Number field has been expanded to 10 characters.
- SuccessWare now asks the user to verify removal of resources from appointments and sessions.

This prevents you from accidentally removing a resource. You can disable this feature in the General Scheduler preferences. Just uncheck the box labeled “Ask User for Verification When Resources Are Removed from an Appointment.”

- Added the ability to use the French language for order totals titles on printed order forms, emailed invoices, letters and emails.

To use French total titles, double-click the Orders_InvoiceTotalsTitles area within the Order Form Editor and choose Order Fields -> French Totals Column Titles. For letters or emails, choose “French order totals” instead of “Order totals” within the Insert Field window.

- Favorite appointments now save and use the Color Date Background setting.
- Users can now hold down the shift key while selecting an invoice to email to edit it instead of sending it immediately.
- Disallows charges of credit cards that are not officially accepted by the studio.

To set which credit cards your studio accepts, choose Accepted Credit Cards from the Order menu.

- For security reasons, only the last four digits of financial account numbers are saved.

All current account numbers will be automatically truncated to the last four digits during the upgrade process.

- Contains the latest ZIP Code updates from the U.S. Postal Service.
- Optimized for faster appointment display within the scheduler in multi-user.

Resolved Issues

- Warns the user if there is no email address when attempting to send an email invoice.
- Resolved an issue caused by a recent upgrade to PayJunction's software which caused SuccessWare's credit card transaction voiding capability to fail.
- Changes the current client or prospect to the person attached to a displayed inquiry.

This feature allows you to easily display the inquirer in the Modify Clients or Modify Prospects window without having to perform a search.

- Outlook does not import appointments properly when their dates are specified in a local time zone. Resolved this issue by adding a way to export appointment dates in Greenwich Mean Time (GMT).

If you are having this problem, check the box labeled "Export Date/Times in Greenwich Mean Time (GMT)" in the General Scheduler preferences.

- Resolved an issue which caused the start times for upcoming appointments inserted into letters and emails to be incorrect.

- Resolved an issue which caused erroneous “suspicious user action” alert emails to be sent.

Previous Version (6.0.3) Release Notes

http://www.successware.net/downloads/release_notes/6.0.3_Release_Notes.pdf